



White's Chapel United Methodist Church
185 S. White Chapel Boulevard, Southlake, Texas 76092
Office: 817-481-4147, Pastor-on-Call: 817-881-2124

Current Guidelines for Memorial Services

White's Chapel Pastors and Staff remain available to serve and support you during this difficult time of the loss of your loved one. However, precautions have been set in place to keep those gathering for worship services in person as safe and healthy as possible. As we remain vigilant about following these precautions, we offer memorial services under the following guidelines.

- ✦ At this time on campus memorial services will be held in Grace Chapel of White's Chapel. Services will be held only if the deceased is a member of White's Chapel. We ask that services remain private, consisting of no more than 60 family members. This number allows us to observe social distancing precautions.
- ✦ We ask that memorial services be held during regular business hours. Business hours are Monday through Thursday from 9:00 am until 5:00 pm and on Fridays from 9:00 am until 1:00 pm.
- ✦ Our precautions do not allow for congregational singing. All music will be performed live by a soloist or will be pre-recorded.
- ✦ Masks will be worn at all times during the service.
- ✦ A hand sanitizing station will be available at the entrance of Grace Chapel. We ask that each family member utilize this station upon entering and exiting the service.

- ✦ Social distancing precautions will be observed throughout the service. Family members will be escorted to their seats and dismissed by rows following the service.
- ✦ Water, mints, and facial tissue will be provided by White's Chapel in the Family Room next to Grace Chapel prior to the service. A restroom is also available in the Family Room.
- ✦ Facial tissue and printed bulletins will be placed in the pews prior to the service.
- ✦ We are not able to provide streaming services or video recording of the service.
- ✦ Gatherings or receptions following the service will need to take place off campus.
- ✦ Prior to and following the service, White's Chapel will clean Grace Chapel and the Family Room to do our best to curb the spread of COVID-19. We ask that you use your best judgement in terms of who attends the service. If you have any family member who has come in direct contact with or is experiencing COVID-19 symptoms, or a family member who falls into the increased risk category for transmission, we ask that this family member refrain from attending the service.
- ✦ For those members who own a niche, another option is to hold a shorter outdoor service at the White's Chapel Columbarium and Memorial Garden. Precautions such as social distancing and the wearing of masks will still be in place. Because there is no sound system at the Columbarium, no recorded material will be available for broadcast. Information and guidelines for purchasing a niche in the Columbarium are located on our website at whiteschapelumc.com/caresupport under 'Funeral and Memorial Services'.

COVID-19 symptoms include, but are not limited to:

- Cough
- Shortness of Breath
- Chills – Repeated shaking with chills
- Muscle pain
- Headache
- Sore Throat

- Loss of Taste or Smell
- Diarrhea
- Fever greater than or equal to 100 degrees Fahrenheit

Based on recommendations from the Centers for Disease Control, people with the following conditions might be at increased risk of COVID-19:

- Asthma (moderate-to-severe)
- Cerebrovascular disease (affects blood vessels and blood supply to the brain)
- Cystic fibrosis
- Hypertension or high blood pressure
- Immunocompromised state (weakened immune system) from blood or bone marrow transplant, immune deficiencies, HIV, use of corticosteroids, or use of other immune weakening medicines
- Neurologic conditions, such as dementia
- Liver disease
- Pregnancy
- Pulmonary fibrosis (having damaged or scarred lung tissues)
- Smoking
- Thalassemia (a type of blood disorder)
- Type 1 diabetes mellitus
- Type 2 diabetes mellitus
- Chronic kidney disease
- COPD (chronic obstructive pulmonary disease)
- Immunocompromised state (weakened immune system) from solid organ transplant
- Obesity (body mass index [BMI] of 30 or higher)
- Serious heart conditions, such as heart failure, coronary artery disease, or cardiomyopathies
- Sickle cell disease

If any family member present tests positive for COVID-19 following the service, we ask that you please notify White's Chapel immediately at 817-481-4147 so that the Pastor and Staff members who were present can be tested.

If any White's Chapel Pastor or Staff member present at the service tests positive for COVID-19 following the service, we will notify you immediately.